

3 August 2026

Francis Street water main renewal

What are we doing?

Greater Western Water is in the process of replacing aging and failing water mains.

On behalf of Greater Western Water, Downer will undertake water main renewal works along Francis Street commencing with works at the intersection of Spencer and Francis Street. The works will continue along Francis Street and King Street (between Francis Street and Collins Street).

The project will mean that we can continue to deliver a safe and reliable water service for our customers and community.

When are we doing the works?

Works will start week commencing, **Monday 17 August 2026**. It will take around 16 weeks to complete.

Further information for Stage 2 and 3 will be provided **1 week** in advance.

Stage 1 (Spencer St & Francis St intersection): 9:30am to 3:30pm, Monday to Friday. Approximately 3-4 weeks.

Stage 2 (Francis St): 7am to 5pm, Monday to Friday. Approximately 8-10 weeks.

Stage 3 (King St): Night works
9pm to 5am, Sunday to Thursday.
Approximately 4-6 weeks.

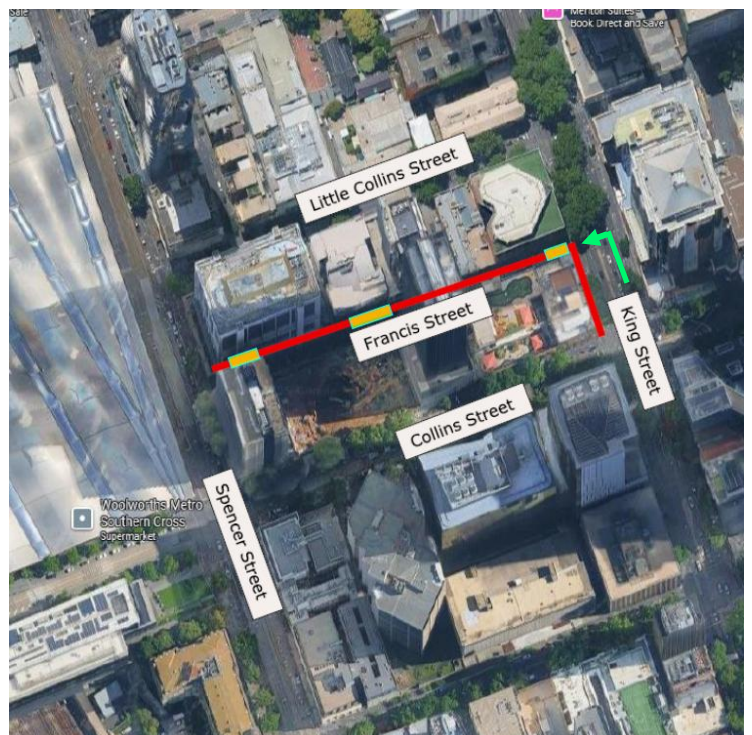
Where are we working?

The red line on the map shows where the new water main will be. It will run along the middle of Francis Street and along the parking bay of King Street.

Location of Works: 

Site Compound
/Material & Spoil: 

Vehicle Access Point
into Francis Street: 



What can you expect during works?

While we do our best to reduce any impacts, you may notice:

Changes to local traffic and parking during working hours.

Please speak to the traffic controllers on site if you require vehicle access to Francis Street while works take place. Vehicle access to Francis Street will be subject to change depending on the building that you need to access and the location of our works.

It's important to always follow the directions of the traffic controllers who will be managing any impact to usual traffic flows.

Parking spaces on both sides of the road will be impacted while works take place. You may see some machinery and materials stored in street parking bays.

Construction noise and working crews

There will be construction noise and dust from machinery and vehicles during working hours. Noise during construction will be in line with Environmental Protection Agency (EPA) Victoria guidelines.

Francis Street is still open for business!

It will be business as usual for traders on Francis Street. Traffic controllers will be onsite and safety barriers in place to help traders and customers navigate the area. Footpath access to businesses will remain open at all times.

Water supply

You may notice changes to water temperature or pressure during the works. We'll let you know **at least 48 hours before** any planned water supply outages.

Special needs

If you're a registered **dialysis** customer, please contact our GWW customer service team to check your registration. For other medical needs please reach out directly to Downer so we can address any specific requirements.

Thank you to all businesses and residents for your patience while we complete these works.

Get in contact

If you have any questions, please see the following contacts.

Downer Community and Stakeholder Relations Advisor P: 0497 113 866 (business hours) E: gwwrenewals@downergroup.com	Greater Western Water Customer service: 13 44 99 (24-hours) GWW reference: 1370227
---	---

Find out more at yoursay.gww.com.au/francis-street-renewal