Greater Western Water
ABN 70 066 902 467
36 Macedon Street, Sunbury Vic 3429
Locked Bag 350, Sunshine Vic 3020

24 August 2026

Queen Street water main renewal

When are we doing the works?

Works will start week commencing, **Monday 31 August 2026**. It will take approximately 12 to 14 weeks to complete. Works are expected to conclude in early December 2026.

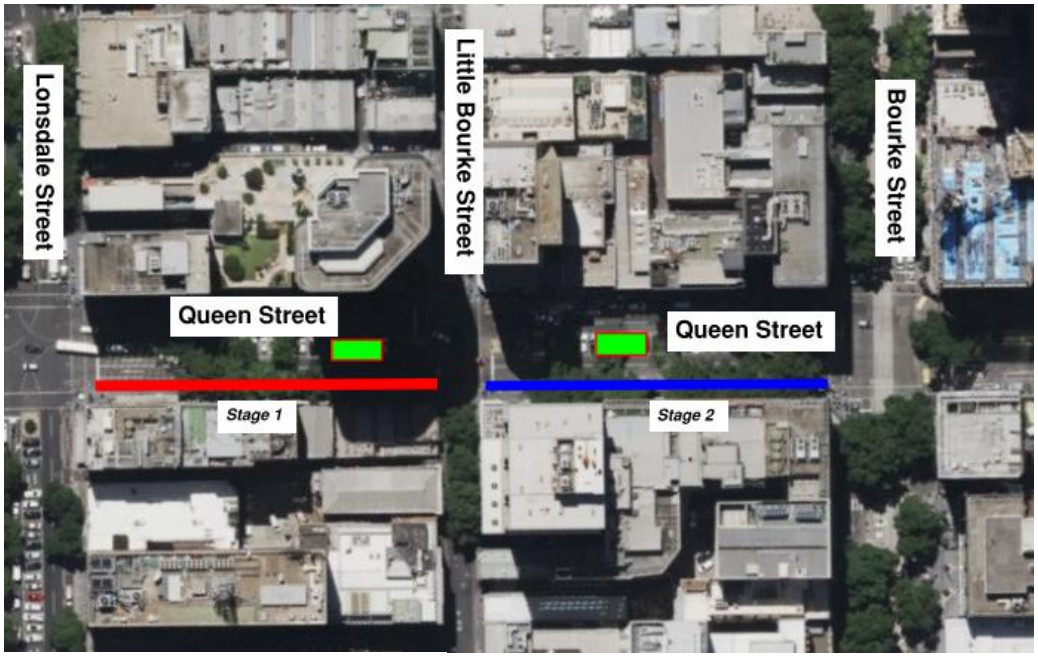
Stage 1 (Queen St between Little Bourke St & Lonsdale St)
Night works 7pm to 5am, Sunday to Thursday. Approximately 6 weeks.

Stage 2 (Queen St between Bourke St & Little Bourke St)
9am to 3:30pm, Monday to Friday. Approximately 6 weeks.

Further information for Stage 2 works will be provided a minimum of **1 week** prior to commencement.

Where are we working?

The red and blue lines on the map shows where the new water main will be. It will run along Queen Street, between Bourke Street and Lonsdale Street, Melbourne.



Telephone 13 44 99
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What can you expect during works?

While we do our best to reduce any impacts, you may notice:

Changes to local traffic and parking during working hours.

It's important to always follow the directions of the traffic controllers who will be managing any impact to usual traffic flows.

Traffic speeds will be reduced, along with traffic controllers and barriers in place to help vehicles, cyclists and pedestrians to safely navigate the area.

Parking spaces on Queen Street, between Bourke and Lonsdale Street heading North will be impacted in stages while works take place. You may see some machinery and materials stored in street parking bays. We will try to minimise the amount of space that we occupy during our works.

Construction noise and working crews

There will be construction noise and dust from machinery and vehicles during working hours. Noise during construction will be in line with Environmental Protection Agency (EPA) Victoria guidelines.

Queen Street is still open for business!

It will be business as usual for traders on Queen Street. Traffic controllers will be onsite and safety barriers in place to help traders and customers navigate the area. Pedestrian access to footpaths and businesses will be maintained at all times.

Water supply

You may notice changes to water temperature or pressure during the works.
We'll let you know **at least 48 hours before** any planned water supply outages.

Special needs

If you're a registered **dialysis** customer, please contact our GWW customer service team to check your registration. For other medical needs please reach out directly to Downer so we can address any specific requirements.

Thank you to all businesses and residents for your patience while we complete these works.

Get in contact

If you have any questions, please see the following contacts.

Downer Community and Stakeholder Relations Advisor **P:** 0497 113 866 (business hours) **E:** gwwrenewals@downergroup.com	**Greater Western Water** **Customer service:** 13 44 99 (24-hours)

Find out more at **yoursay.gww.com.au/queen-street-renewal**